

In the Specification

Please replace the paragraph beginning at line 30 on page 5 and continuing through line 9 on page 6 with the following amended paragraph:

A communication link 18, in one form an Internet connection 20, interconnects PC 12 with an external network 22 such as the Internet 23. The Internet 23 connects together a reseller 24 of consumables with PC 12 via communication link 18. According to single-connection environment 100 of Figure 2, an end user 21 (of Fig. 1) interacts via PC 12 (of Fig. 1) with user interaction site 17 (of Fig. 1) provided in the form of an end user interface 110 (of Fig. 1). According to unmanaged network environment 200 of Figure 3, a workgroup administrator 121 (of Fig. 1) interacts via PC 12 (of Fig. 1) with user interaction site 17 (of Fig. 1) in the form of a workgroup administrator interface 210 (of Fig. 1). According to server-based, centralized network environment 300 of Figure 4, a network administrator 221 (of Fig. 1) interacts via PC 12 (of Fig. 1) with user interaction site 17 (of Fig. 1) in the form of a centralized network administrator interface 310 (of Fig. 1).

Replace the paragraph beginning at line 30 on page 15 and continuing through line 4 on page 16 of the specification with the following amended paragraph:

Finally, centralized management database 211 in one form comprises an existing application such as ~~OpenView-5~~ OpenView 5.x, a network management software solution from Hewlett-Packard Company, of Palo Alto, California. OpenView supports SNMP and CMIP protocols. Furthermore, OpenView is an enterprise-wide network management solution. Alternatively, a Tivoli management software application for e-business applications, available from Tivoli Systems, Inc., of Austin, Texas, can also be utilized.